

Support for Financially Vulnerable Families. External Agencies.

Better Leeds:

Better Leeds Communities will be supporting people who need advice and support with debt, housing and benefits **only** over the telephone. Better Leeds will provide telephone appointments where they will call you to ensure this does not cost you.

0113 275 4142 / info@betterleeds.org.uk / www.betterleeds.org.uk

Citizens Advice Leeds:

All resources from the Citizens Advice Service will be diverted to telephone, email and web-chat. These resources are available Monday to Friday 9 am to 5 pm.

Enquiries: 0113 223 4400 www.citizensadviceleeds.org.uk

Help to claim: 0800 138 3944

Leeds City Council Housing:

Supporting and encouraging tenants to make contact with their Housing Officer at the earliest responsibility if there are any issues which may impact on your ability to pay rent. They will discuss your circumstances and where appropriate agree a revised re-payment plan.

0800 188 4000 / / HousingEnquiries@leeds.gov.uk / www.leeds.gov.uk

Leeds City Council: Council Tax

Similar approach to housing (above) encouraging people to get in touch to ensure you are getting the support you are entitled to before arranging payment breaks.

0113 222 4404 / www.leeds.gov.uk/contact-us

Leeds Credit Union.

Providing digital services but mainly telephone services. Following the lead of the Council in terms of which branches remain open.

0113 242 3343 / services@leedscitycreditunion.co.uk / <https://www.leedscitycreditunion.co.uk>

